

Clear-Windshield Platform Directions

Purpose

Clear-Windshield is a tool to bring transparency to the trucking industry by enabling carriers to share reviews of drivers based on their past professional behavior. The platform helps carriers avoid challenges caused by drivers with poor conduct while also allowing for recognition of drivers who performed well and parted on good terms. **Only verified carriers with active USDOT numbers** can use the platform to leave and read reviews.

How to Use the Platform

1. Logging In

1. Navigate to the Clear-Windshield [website](#) and log in with your credentials.
 2. Only approved users from verified companies can access driver reviews.
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2. Searching for Drivers

1. Click on the **"Drivers"** tab in the navigation panel.
 2. Enter the driver's details:
 - **First Name and Last Name** (mandatory)
 - **Middle Name** (optional, but recommended for accuracy)
 3. Click **Search**:
 - **If a match is found**: Click **"Driver Details"** to view the review summary.
 - **If no match is found**: You'll be prompted to add a review for the driver.
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3. Viewing Driver Reviews

1. On the **"Review Summary"** page, reviews for the driver are displayed in a timeline:
 - Starting with the **most recent**.
 - Includes:
 - Text about the experience with the driver.
 - Period the driver worked for the company.
 - Timestamp of when the review was created.
2. Additional actions:
 - Save a review as a favorite for easy access.

- **Direct messaging option:**
 - Once you find the driver you're looking for and there is a review about them, you can directly message the company that left the review.
 - Use this feature to ask for more detailed information or clarification about the review if necessary.
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4. Adding a New Review

If a driver is not listed or you want to leave a new review:

1. Provide driver details:
 - **Full Name** (must match CDL).
 - **Nickname** (optional).
 - **City and State** (recommended to match CDL).
 - Additional parameters:
 - Truck Type
 - Trailer Type
 - Gender
 - Year of Birth (no exact dates for legal reasons).
 2. Fill out the review form:
 - **Ratings:** Communication, safety, discipline, etc.
 - **Comment Section:** Maximum 2000 characters, with automatic censorship for prohibited words.
 - **Date of Event:** To accurately place the review on the driver's timeline.
 3. Specify driver status:
 - **Never Started:** For drivers who failed to begin employment despite investment in the hiring process.
 - **Worked for Us:** Indicate if they were:
 - **Company Driver**
 - **Owner Operator** (further specify their equipment arrangement).
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5. Dashboard Navigation

- **Users:** Manage all users within your company who have access to Clear-Windshield.
 - **Drivers:** View all drivers added by your company.
 - **Reviews:** Track all reviews left by your company.
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Key Features

- **Transparency:** Build an accurate and detailed history of driver conduct for industry-wide benefit.
 - **Integrity:** Reviews are submitted by verified companies only, with no anonymous commenting. Each review reflects a company's direct experience and is backed by their credibility.
 - **Privacy Protection:** No collection of sensitive personal information (e.g., CDL numbers, addresses).
 - **Flexibility:** Backdate reviews to reflect historical events.
 - **Collaboration:** Contact other companies directly for additional details.
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This platform is a step toward improving accountability and fostering a professional trucking environment. At ClearWindshield, we understand that time is money, and investing in the right people is key to success. In the trucking industry, there are countless variables that make it hard to predict what lies ahead. With ClearWindshield, you gain the clarity you need to make informed decisions when hiring drivers. Our platform gives you access to valuable insights, helping you avoid risky hires and ensuring you're always on the safe side. Protect your business, reduce risk, and drive success with ClearWindshield—because the right drivers lead to the right results.